



Experienced data consultants design and **execute solutions** for the most complex data-driven problems.

## Company Overview

We solve complex legal, regulatory and data challenges for our clients around the world by leveraging our proprietary software and innovative technology solutions. We accomplish this through bespoke technologies and solutions supporting you through litigation, investigation, compliance and recovery from data loss.

### A Proprietary Powerhouse

KLD has built, tested and introduced some of the finest software in the industry spanning the Information Governance and Electronic Discovery Reference Models (IGRM and EDRM). Our battle-tested technology archives, preserves, collects, processes, hosts and produces millions of files for our clients every day.

### Enterprise Expertise

Serving clients for over 35 years, KLD has worked with 64% of the Fortune 500 and 98% of the Am Law 100 firms. As pioneers in data recovery through our Ontrack and Ibas business lines, the company has partnerships with Dell EMC, HP, IBM, Apple, Toshiba and Microsoft to solve the most extreme data loss scenarios.

### Global Footprint

With 30+ offices and 9 data centers across 19 countries, including cloud, remote and mobile solutions, KLD is well positioned to address data management needs around the world.

### Client Service Excellence

Innovative technology backed by 24x7x365 support and a company culture of exceptional customer service. Operating worldwide, our team “follows the sun” to ensure the effortless adoption of our services and software. Client portals provide greater transparency and insight into projects with on-demand reporting.

### Consultancy and Advisory Services

Our team of experts provides professional guidance spanning all aspects of discovery and data management. Leverage decades of experience across multiple disciplines to plan, design and implement client-focused solutions.

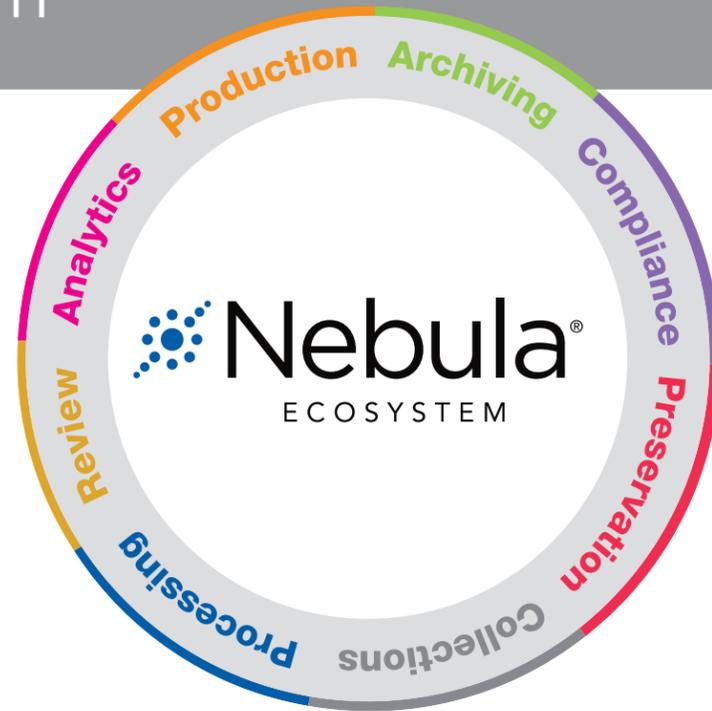
Our Brands



Service Excellence, Effortless Adoption, Bespoke Technology  
– Created by and for Our Clients

## A Comprehensive Approach to Information Governance and eDiscovery

From [archiving](#) and [legal hold](#) to [eDiscovery](#), the Nebula Ecosystem provides a seamless, end-to-end solution for enterprise data management.



### Powerful End-to-End eDiscovery

Nebula® is loaded with workflow accelerators and allows full control of your data through document review and production.



### Enterprise-grade Information Governance

Nebula Big Data™ is a next-generation, scalable storage solution with economics that rival back-up tape.



### Comprehensive Legal Hold

A full featured solution, Nebula Legal Hold™ makes it easy to manage multiple holds across any number of matters and custodians.



### Litigation & Investigations

Our experienced team provides advice at every stage of discovery from the identification of potential sources of evidence to producing reviewed documents to adverse parties. Access our state-of-the-art searching and early case assessment technology to analyze your data rapidly, assess the extent of any potential liability and evaluate the need for remedial action.



### M&A and Second Requests

We are uniquely equipped to help manage your submissions to the FTC, DOJ, CMA, European Commission, and other global competition bureaus. We offer the industry's most powerful data processing and review platforms, a dedicated team of Second Request experts and global managed document review resources to help ensure timely and accurate productions to antitrust regulators.



### Joint Defense Hosting

Gain efficiency and reduce litigation costs by loading discovery documents into a single database with secure permissions. With the support of our Joint Defense team, each stakeholder will have access to their own data, and billing is streamlined to accommodate multiple parties.



### Cybersecurity & Ransomware

In the wake of a cybersecurity incident, we offer assistance locating and reviewing personal data so it can be communicated to the supervisory authorities and those affected within mandatory reporting deadlines. Additionally, our data recovery experts have developed a specialized collection of proprietary tools to recover data encrypted by ransomware.



### Insurance Matters

With a dedicated team to ensure consistent service across all matters and budget transparency for stakeholders, our advanced technology streamlines review for superior speed and cost-effectiveness. We are an approved insurance panel provider for many major insurance carriers.

## Multiple delivery options available to meet any need.

Providing ultimate optionality for our customers, Nebula can be deployed:



### SaaS: Cloud

Global coverage via Nebula Cloud regions



### SaaS: Nebula Data Centers

In our ISO/IEC 27001-certified data centers



### Your Own Data Center

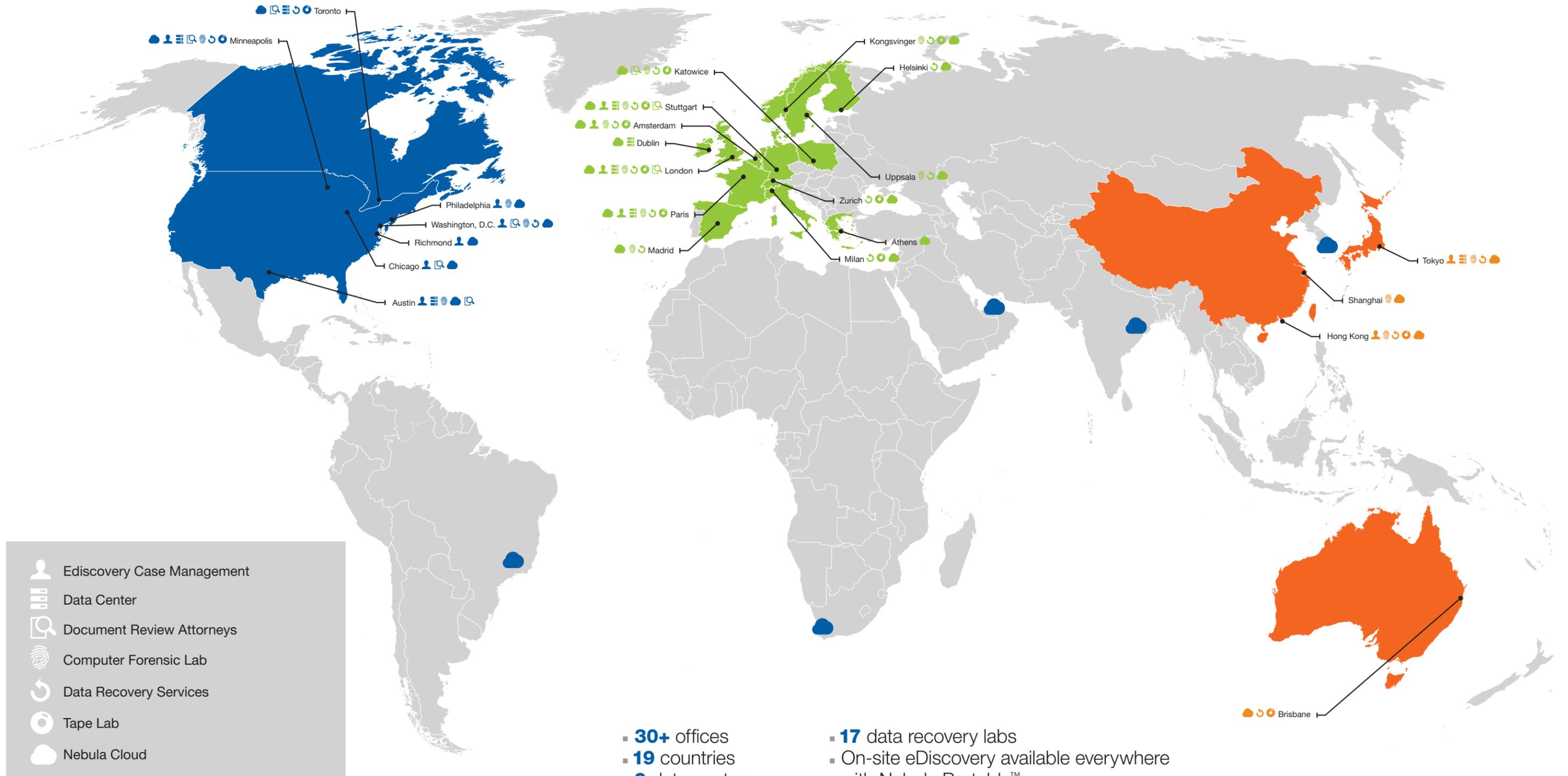
Nebula Enterprise™ rack-mounted hardware solution



### Everywhere Else

Go on location with Nebula Portable™ - no data center required

# Global Capabilities



KLD has an impressive arsenal of technology, robust in-house development capabilities, and superior subject matter experts to provide an effortless client experience.

## Ediscovery Solutions

- **Nebula®:** Our proprietary end-to-end eDiscovery solution facilitates smarter ways to cull, process, review and manage documents while providing comprehensive functionality.
- **Relativity:** Hundreds of Relativity certified staff to support our clients' matters. We were the first provider to license Relativity and have been a leader in its innovation ever since.
- **EDR:** This proprietary tool integrates all stages of your review into one robust platform – from early case assessment and analysis to review and production.
- **Enhancements:** Accelerate your review with Predictive Coding, A/V Suite, Workflow, AutoRedaction, PrivLog Builder®, Native Spreadsheet Redaction and Natural Language Processing.
- **KLD Analytics:** A full range of technology-assisted review tools combined with a deep bench of expertise.
- **Managed Document Review Services:** Combines the logistics of managing a review workflow with technology that saves time and money.
- **Nebula Portable™:** Our experts bring the data center to your office, allowing powerful processing, filtering and analysis without the need to transfer data outside the company or across borders.
- **Managed Services:** The KLD managed services team partners with your organization to design an eDiscovery program that provides the skills and support you need.

## Digital Forensic Services

- **Data Collection:** With teams around the globe and experience collecting data in approximately 150 countries, our local experts and global reach bring you the greatest support.
- **Remote Collection Manager (RCMgr®):** Perform forensically-sound collections of hard drives, loose files and email servers – effortlessly and defensibly.
- **Computer Forensics:** Our computer forensics experts are equipped with state-of-the-art tools and knowledge to analyze data across a multitude of devices.

## Enterprise Solutions

- **Information Governance:** Subject matter experts and technology to help you manage the unrelenting growth of organizational data.
- **Office 365:** As an inaugural Microsoft Compliance and eDiscovery partner, KLD has helped hundreds of clients overcome the challenges and leverage the opportunities presented in managing eDiscovery, data governance, privacy regulation data subject requests, and regulatory compliance in the Microsoft cloud.
- **Nebula Legal Hold™:** Wizard-based workflow and communication templates makes generating legal hold notices, sending automated reminders, and tracking responses quick and easy.
- **Nebula Big Data™:** Next-generation archiving solution designed to address modern enterprise data management needs at scale. Retention policies, defensible deletion, and preservation controls are built-in, allowing organizations to capture and manage important data without the risk of keeping redundant, outdated or trivial data.

## Data Recovery, Restoration & Destruction Solutions

- **Data Recovery Services & Software:** Recovering from all types of devices, including hard drives, servers, SSDs, VMWare®, and tapes. No recovery is too small or too complex for the most experienced engineering team in the industry.
- **Server Data Recovery:** We recover data from all enterprise-class storage systems, including RAID, NAS, SAN and all forms of virtualization.
- **Ontrack® PowerControls™:** Allows users to search, recover, and granularly restore data from Microsoft® environments – Exchange, SharePoint, and SQL.
- **Tape Services:** Respond to time-sensitive restore requirements, save on archiving costs, reduce the risk of retaining noncompliant data and keep legacy data accessible.
- **End-of-Life Data Management:** KLD can permanently delete or verify deleted data before becoming vulnerable to exposure.